What browsers does File & Serve support?

We currently support Internet Explorer and Mozilla Firefox; however, browsers such as Safari and Google Chrome can work with the right configuration of your operating system with Microsoft Silverlight. Please see visit the following link for Silverlight requirements and installation instructions in regard to your operating system:
http://www.microsoft.com/getsilverlight/Get-Started/Install/Default.aspx

If you are using Internet Explorer 11, you may need to install a Windows service pack. Follow this link to access Windows service packs: http://windows.microsoft.com/en-us/windows7/install-windows-7-service-pack-1

While these links may help your browser function with the eFiling website, technical support recommends using Internet Explorer (10 or below) or Mozilla Firefox. Please follow this link if you would like to download the Firefox browser:
https://www.mozilla.org/en-US/firefox/new/?utm_source=firefox-com&utm_medium=referral

Microsoft Silverlight-Compatible Operating Systems & Browsers

Operating System	Internet Explorer 11	Internet Explorer 10	Internet Explorer 9	Internet Explorer 8	Internet Explorer 7	Internet Explorer 6	Firefox 12+	Safari 4+	Chrome 12+
Windows 8.1 Desktop	✓*	-	-	-	-	-	✓	-	✓
Windows 8 Desktop	-	✓*	-	-	-	-	✓	-	✓
Windows Server 2012 R2	✓*	-	-	-	-	-	✓	-	✓
Windows Server 2012	-	✓*	-	-	-	-	✓	-	✓
Windows 7	-	-	✓*	✓*	-	-	✓	-	✓
Windows 7 SP1	✓*	✓*	✓*	✓*	-	-	✓	-	✓
Windows Server 2008 SP2	-	-	✓	✓	✓	-	✓	-	✓
Windows Server 2008 R2 SP1	✓*	-	✓*	✓*	-	-	✓	-	✓
Windows Vista SP2	-	-	✓	✓	✓	-	✓	-	✓
Windows Server 2003 SP2, Windows XP SP3	-	-	-	✓	✓	-	✓	-	✓
Macintosh OS 10.5.7+ (Intel-based)	-	-	-	-	-	-	✓	✓	-

* Supports 64-bit mode

Silverlight 4 compatible operating systems and browsers found   **In chart below**

Minimal Requirements

Components	Requirement
Windows	X86 or x64 (64-bit mode support for IE only) 1.6-gigahertz (GHz) or higher processor with 512-MB of RAM
Macintosh (Intel-based)	Intel Core Duo 1.83-gigahertz (GHz) or higher processor with 512-MB of RAM

Silverlight 4 Compatible Operating Systems and Browser

Operating System	Internet Explorer 9	Internet Explorer 8	Internet Explorer 7	Internet Explorer 6	Firefox 3+	Safari 3+	Chrome 4+
Windows Vista	✓	✓	✓	-	✓	-	✓
Windows 7	✓	✓	-	-	✓	-	✓
Windows Server 2008	✓	✓	✓	-	✓	-	✓
Windows Server 2008 R2	✓	✓	-	-	-	-	✓
Windows Server 2003, Windows XP SP2, SP3	-	✓	✓	✓	✓	-	✓
Windows 2000 SP4 + KB 891861*	-	-	-	✓	-	-	-
Macintosh OS 10.4.11+ (Intel-based)	-	-	-	-	✓	✓	-

* Microsoft Consumer Support ends July 13, 2010 for this product

Minimal Requirements

Components	Requirement
Windows	X86 or x64 (Browsers must be in 32-bit mode) 1.6-gigahertz (GHz) or higher processor with 512-MB of RAM
Macintosh (Intel-based)	Intel Core Duo 1.83-gigahertz (GHz) or higher processor with 512-MB of RAM