Getting Connected to the Maryland Judiciary Public Wireless Network
Quick Reference Card

General Information
- The Maryland Judiciary will be deploying new public wireless (wi-fi) networks in many locations around the state.
- If you are using a laptop, tablet, or smartphone, you must create an account and register before accessing the network.
- Note: This Quick Reference Card contains screenshots from a user using a laptop to connect to the public wireless network.

First Time Access Instructions

1. Click on the wi-fi connectivity status icon that typically resides in your PC’s system tray (circled).

2. Locate and select the wireless (wi-fi) network with the name “Judiciary-Public.”

3. If you do not see this network listed, click the icon to refresh the wireless networks displayed.

4. Once you have selected the “Judiciary-Public” wireless network, click the Connect button.

5. Your device will attempt to connect to the Judiciary-Public wireless network.

6. Click the pop-up window that will eventually appear.

7. Your default browser will launch; attempt to visit any public website (e.g., www.mdcourts.gov). If an error occurs, try a different website (e.g., portal.office.com).

8. Select Public network to set your network location.

9. When the below screen appears, click Close.

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Your browser will redirect you to the Guest Portal. Select “Don’t have an account?” at the bottom of the page.

Populate the Create Account form with your information. Click Register when you are done.

You will receive an email and text message with your account credentials (Username and Password). These credentials expire in 60 days.

Your browser will redirect you to the following webpage. Enter your Username and Password, then click Sign On.

You will receive an email and text message with your account credentials (Username and Password). These credentials expire in 60 days.

Your browser will redirect you to the following webpage. Click Accept to accept the Acceptable Use Policy.

Finally, your browser will redirect you to the Maryland Judiciary Record Search webpage.

Congratulations! You are now connected to the public wi-fi network.

Need Assistance?
If you experience issues connecting to the public wireless, please contact the JIS Service Desk at mdcourts@service-now.com or 410.260.1114.